Company Profile
2024

Pro*base*
Solutions Beyond Technology

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ABOUT US

We are a leading Zambian Fintech and ICT company with a strong track record of working with Government entities to providing business solutions to the key sectors of the economy including Banking, Public Sector, Telecoms, Education, among others.

Our core competencies lie in our ability to create bespoke solutions for any type of client to address any type of requirements or needs.

Government, Quasi Institutions and Private Sector use our products and services for process automation, reporting, collections, transaction processing & settlements.

OUR **MISSION**

We are a customer centric cutting edge technology solutions provider leveraging our unique innovative skills and culture for the benefit of our stakeholders.

OUR **VISION**

To be the preferred innovative technology solutions provider in relentless pursuit of service excellence.

OUR **CORE VALUES**

INTEGRITY	EFFICIENCY	INNOVATION	TEAM WORK
This is one of our core belief systems and it ensures that we are honest and have strong moral principles in the way that we work and deal with all of our respective clients.	We are efficient in the way we work and build our systems so that we maximize productivity with the least amount of expense and resources.	We build long-lasting innovative solutions to everyday problems. We pride ourselves on having the greatest minds that come together to build new methods and solutions.	Our team works together in a collaborative effort to achieve common goals and complete tasks by highlighting their strengths and seeing how they align with our goals.

OUR REACH

Probase is a trusted partner for organizations seeking cutting-edge solutions in the ever-evolving digital landscape of Africa. serving Sub-Saharan Africa with a wide array of innovative technological services. With deep market knowledge and a focus on customer satisfaction.

ZAMBIA

SOUTH AFRICA

LESOTHO

MALAWI

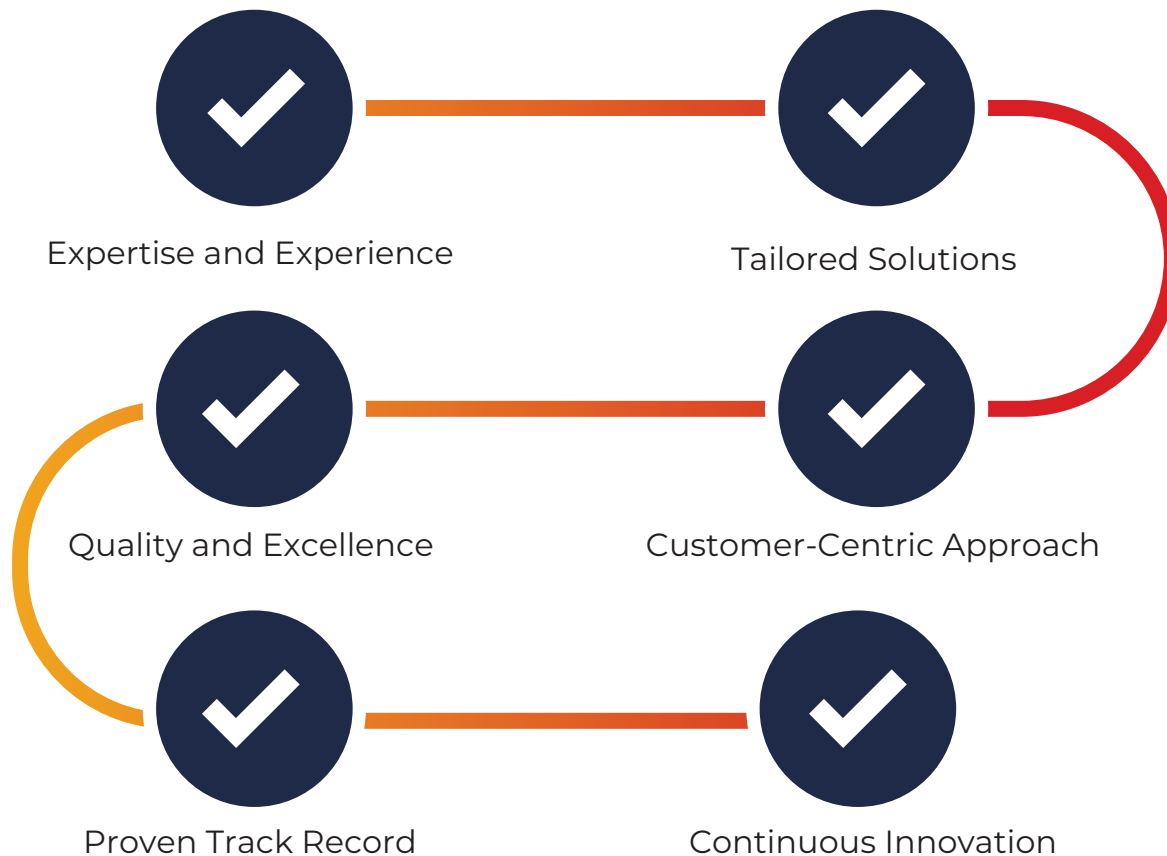
ESWATINI

DEMOCRATIC REPUBLIC OF CONGO(DRC)

UGANDA

SOUTH SUDAN

From e-Tax system implementations in Lesotho, and consulations in DR Congo, Digital mobile wallet applications software development in Malawi and Eswatini, Probase continues playing a huge role in shaping the technological landscape in Sub-Saharan Africa.

WHY CHOOSE US

We have the largest collection of clients in the Zambian Market and across Africa in the public and private sectors. Starting in 2010, the company has seen steady growth as a strategic service partner and system integrator providing a wide variety of services. The successes of ProBASE's E-Tax, E-Pensions and e-NHIMA systems to name a few have seen the company gradually expand to other countries with similar requirements such as the Democratic Republic of Congo, Malawi and Lesotho with the intention of covering even more countries.

Expertise and Experience

Tailored Solutions

Quality and Excellence

Customer-Centric Approach

Proven Track Record

Continuous Innovation

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OUR CORE
SOLUTION ADDRESS

PAYMENTS & COLLECTIONS

DIGITIZATION / PROCESS AUTOMATION

TRANSACTION PROCESSING, ANALYTICS & RECONS

AGGREGATION SERVICES / BESPOKE SOFTWARE DEVELOPMENT

OUR
FOCUS AREAS

Mobile Banking

- Wallet Banking
- Internet Banking

Analytics & AI

- Business Intelligence
- Predictive Modeling
- Artificial Intelligence

Operations & Productivity

- Reconciliation
- Enterprise Integration

System Integration

- Core Banking
- Insurance
- Micro Finance
- Treasury

OUR
PRODUCTS
& SERVICES

From mobile banking to insurance and investment apps, Fintech has a seemingly endless array of applications. ProBASE specialises in financial solutions, websites, software and app development.

REGULATORY REPORTING

DDACC

(Banklink)
Direct Debit and
Credit Clearing

E-BOP

Electronic Balance of
Payment

CTS

Check trancation
system

ESB

Enterprise Service Bus

E-RECON SYSTEM

E-WORKERS

WCFCB-Accidental
insurance collections /
disbursement

STARTAPP ERP

Enterprise Resource
Planning System

E-MUNICIPALITY

Local Government
Service payments

E-NHIMA

Health Insurance
Collections

GSB

Integrations for
Bank and non
Bank institutions

SMART PAY

Universal bank payment
integration engine

E-TAX

Tax collections

SHIKOLA

Schools fees payments,
management platform
& eLearning.

PROBASE PAY

3rd party universal
payment gateway
with integration

E-NAPSA

Pension & insurance
collections /
disbursement

E-TOLL

Road tolling & payment
card

E-VOTING

Online Elections
platform

HIGH LEVEL
SECTORS

- ✅ BANKING automation
- ✅ e-Tolling automation
- ✅ e-Tax (Customs & Domestic)
- ✅ e- Health
- ✅ FIC
- ✅ Non Tax revenue integration (GSB)

- ✅ Mobile banking App
- ✅ USSD
- ✅ Internet banking and wallet banking
- ✅ Data integrity management system (KYC)
- ✅ Revenue Assurance System
- ✅ Payments & Collections

OUR
PRODUCTS

Pensions Contribution (Banked & unbanked)

Pensions/ Benefits Disbursement

Road Tolling

School Management System

Payments/ Integration Gateway

MIS/Analytics tools for decision making

e-TAX Domestic & Customs

Branchless Banking

Mobile & E-Wallet

FISP

Funds Transfer & Cheque Imaging clearing System

Financial Inclusion/ Switching

OUR VALUED CLIENTS
AND PARTNERS

CORPORATE
SOCIAL
RESPONSIBILITY

ProBASE has a long history of giving back to the community, participating in philanthropic causes, and providing positive social value. It has three focal areas listed below as:

· Health
· Education
· The vulnerable and socially disadvantaged

Refurbishing
UTH WARD A03

OUR CARE HOUSE
OF HOPE ZAMBIA

Donation Towards Children Living With Hydrocephalus

CHILDREN CARE AND ADOPTION
SOCIETY OF ZAMBIA

Orphaned & Vulnerable Children

A CHILDREN'S CODING &
ROBOTICS BOOTCAMP

Building The Future Workforce

INTERNATIONAL
WOMEN'S DAY

Gift Distribution

JEDIDIAH COMMUNITY
SCHOOL

Orphaned & Vulnerable Children

INTERNSHIP
PROGRAMS

ProBASE in its bid to develop the local industry has run an internship program over the last five years and has through this process employed various youths who have demonstrated competence and experience. It is our strong belief that the evolution of the ICT space starts with affirmative actions through such programs.

ROBOTICS AND CODING
INTERSHIP PROGRAM
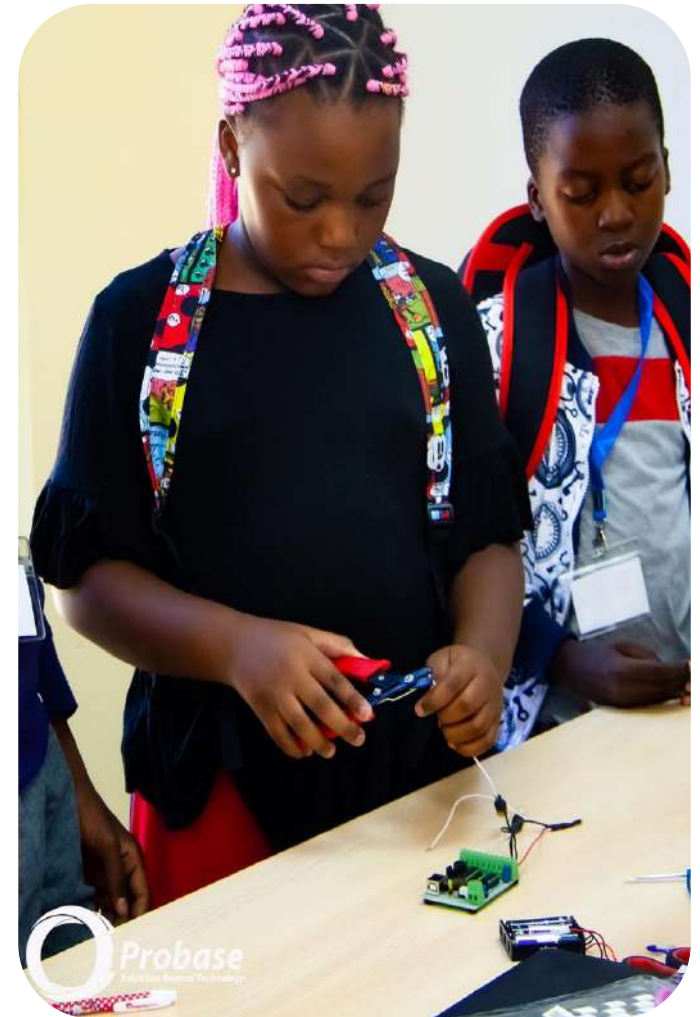
Designations, Licenses and Certificates

We use our expertise as a driver for continual improvement. Our certified processes underpin the work the business undertakes to ensure our products and services meet and exceed the set standards, needs and expectations of our clients.

Certificate 1 — Certificate of Incorporation

CF45
(Regulation 46)
Companies Registration No. **120100083550**
Serial No.

CERTIFIED TRUE COPY OF THE ORIGINAL

MWENYA ANDREW MUKUPA
LLB, AHCZ, MCIArb
COMMISSIONER FOR OATHS
P.O. BOX 50200, LUSAKA, ZAMBIA,

Republic Of Zambia
The Companies Act, 2017
(Act No. 10 of 2017)
The Companies (Prescribed Forms) Regulations, 2018
(Section 14)

CERTIFICATE OF INCORPORATION
COMPANY LIMITED BY SHARES

This is to certify that PROBASE LIMITED is on and from the **25th day of March 2010**
incorporated as a COMPANY LIMITED BY SHARES.

Given under my hand and seal at Lusaka, Zambia, this **25th day of March 2010**.

W. Banda
Assistant Registrar of Business Names of
Companies

For further details relating to this business visit
http://www.pacra.org.zm

Certificate 2 — General Tax Clearance Certificate

ZAMBIA REVENUE AUTHORITY | My Tax Your Tax Our Destiny

General Tax Clearance Certificate

TPIN: 1002007549   **Jurisdiction:** ISMTO Lusaka Province

Taxpayer Name: PROBASE LIMITED
Physical Address: 16806, ZCCM-IH OFFICE PARK ALICK NKHATA ROAD MASS MEDIA Lusaka

Province: LUSAKA PROVINCE   **Date:** 15/03/2024
Email: moses@probasegroup.com   **Certificate Number:** 2489888604
Contact Number: 0966454090

Dear Sir/Madam

RE: TAX CLEARANCE CERTIFICATE FOR PROBASE LIMITED - SECTION 81B (CAP 323)

This is to certify that PROBASE LIMITED trading as PROBASE LIMITED with TPIN 1002007549 is duly registered for tax purposes.

In addition, this tax clearance certificate has been issued to PROBASE LIMITED trading as PROBASE LIMITED pursuant to section 81 B of the Income Tax Act (CAP 323).

This certificate is valid up to 30/06/2024.

Accordingly, in terms of section 81 B of the Income Tax Act, for the duration of this certificate, the above named is free to conduct business in line with the trading license held.

Please note that any established act of non-compliance with the provisions of the Income Tax Act shall invalidate this Certificate.

You are advised to always scan the QR code to verify the validity of this Tax Clearance Certificate especially when submitted on a date different from the print date.

Yours Faithfully,

JOSEPH NONDE
Commissioner Domestic Taxes
Zambia Revenue Authority

NOTE: This notice has been issued for and on behalf of the Commissioner General

Zambia Revenue Authority Domestic Taxes Division
Enquiries Email: advice@zra.org.zm   Website: www.zra.org.zm
ZRA National Call Center: 4111

Certificate 3 — Certificate of Designation of a Payment System

03/PSP/2020
PSC No......................

BANK of ZAMBIA

The National Payment Systems Act No. 1 of 2007

Certificate of Designation of a Payment System

This is to certify that

PROBASE

is a designated Payment System and shall be operated by
PROBASE LIMITED

whose head office is situated at
ZCCM – IH OFFICE PARK

STAND 16806, ALICK NKHATA ROAD, LUSAKA

This certificate has been issued pursuant to
section 7 of the National Payment Systems Act

Deputy Governor - Operations   10.08.2020
Bank of Zambia   Date
Lusaka

Certificate 1 (ZICTA)

![ZICTA]
ZAMBIA INFORMATION AND COMMUNICATIONS TECHNOLOGY AUTHORITY
P.O. Box 36871, Lusaka - Zambia, Tel: +260-21-124 1236, Fax: +260-21-124 6701
E-mail: info@zicta.zm; approvals@zicta.zm; Web: www.zicta.zm

DEALER'S CERTIFICATE OF REGISTRATION

In accordance with the ICT Act No. 15 of 2009 of the Laws of Zambia, this
is granted by the Authority to:-

PROBASE LIMITED
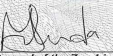
P.O. Box NM42, Northmead
Lusaka
Zambia (Republic of)

For:

IMPORTATION AND DISTRIBUTION
As specified in certificate conditions Annexure: SET/RDL/1235

Of

ELECTRONIC COMMUNICATIONS LIMITED

At

Stand 16806, ZCCM-IH Office Park, Alick Nkhata Road
Lusaka,
Zambia (Republic of)

Date of Issue: 18-Feb-2023
Date of Expiry: 17-Feb-2024

For/Director General of the Zambia Information and Communication
Technology Authority

License No.:   SET/RDL/1235

Certificate 2 (ICTAZ)

Information and Communications Technology Association of Zambia

ICTAZ Act No. 7 of 2018

CERTIFICATE
OF REGISTRATION

THIS CERTIFICATE IS PROUDLY PRESENTED TO

PROBASE LIMITED

Year: 2024

Chairman - Membership

Membership Class: CORPORATE

President

27th of February 2024

CP20000210

Certificate 3 (National Pension Scheme Authority)

National Pension Scheme Authority

COMPLIANCE CERTIFICATE

Issued to

PROBASE LIMITED

LUSAKA

NATIONAL PENSION
SCHEME AUTHORITY
Issuing Authority
1 2 APR 2024

Employer Number   1650215
This certificate is Valid up to 30th June 2024

ANNUAL MEMBERSHIP

CERTIFICATE

PAYZ

PAYMENTS ASSOCIATION
OF ZAMBIA

PAYMENT ASSOCIATION OF ZAMBIA CERTIFICATE

This to certify that

Probase Group

is a full member of PAYZ
for the year

2 0 2 2 - 2 0 2 3

Muzingwawoze Ngulube
Treasurer

Gilbert H Lungu
Chairman

fsdZambia
Expanding Financial Inclusion

ZPPA
ZAMBIA PUBLIC PROCUREMENT AUTHORITY

Welcome to the e-Tendering Platform
This is your registration information:

Supplier details	
Organisation name	PROBASE LIMITED
Company Registration Number	83550
Tax Payer's Identification Number	1002007549
Company type	Other Company
Address	PO Box 41NM
Postal code	
City	Lusaka
Country	Zambia
Phone Number	+260974365365
Shareholders	
CEEC category	Citizen Owned
Registration Date	21/08/2017

Supplier Administrator	
First Name	Roy
Last Name	Muyelu
Email	info@probasegroup.com
Phone Number	+260967779464
Mobile phone	+260967779464

You have registered in accordance with the Tender Regulations (Public
Procurement Act No 12 of 2008) of the laws of Zambia to supply Goods and
Services to Public Institutions in the following categories:

Categories
32000000-Electronic Components and Supplies
43000000-Information Technology Broadcasting and Telecommunications
44000000-Office Equipment and Accessories and Supplies
81110000-Computer services

CONTACT US

Probase Limited Zambia, ZCCM-IH
Office Park, P.O. Box NM42.

+260 976 360 360
+260 967 779 464
+260 977 575 210

exco@probasegroup.com
www.probasegroup.com

Probase International South Africa
220 Witkoppen Street, Paulshof Sandton,
Johannesburg 2192.